



## THE WARRANTY OF A LIFETIME

Your Serta Perfect Day & Night Upholstery has been manufactured with attention to quality and detail. Enjoy your new Serta Perfect Day & Night Upholstery — it has been carefully constructed and designed to last a lifetime.

### **Lifetime Limited Warranty - Frame and Spring Seat Base**

Serta Perfect Day & Night Upholstery warrants the frame and spring seat base to be free from defects in material and workmanship under conditions of normal use as long as you, the original purchaser, own this product.

### **Lifetime Limited Warranty - Seat Cushions**

Serta Perfect Day & Night Upholstery warrants the seat cushions against loss of foam resiliency as long as you, the original purchaser, owns this product. Please do not confuse loss of foam resiliency with softening. Cushions will soften through normal use and conform to the user's shape. This is normal and is not considered a defect. Serta Perfect Day & Night Upholstery holds no responsibility for labor to replace or fill cushion covers or cores.

### **Lifetime Limited Warranty - Fabric**

Serta Perfect Day & Night Upholstery warrants the upholstery fabric to be free from defects in material and workmanship as long as you, the original purchaser, own this product. This warranty covers seam slippage, fabric separation and nap loss. Excluded from the fabric warranty are cover fading, stretching and dye lots. Any after market stain treatment applied to the fabric voids the warranty. This warranty is valid as long as the original fabric is available from the original fabric mill.

### **Lifetime Limited Warranty - Leather**

Serta Perfect Day & Night Upholstery warrants the leather to be free from defects in material and workmanship as long as you, the original purchaser, own this product. Leather in its natural state will have markings such as brands, scars, wrinkles, grain variations, color variations, etc. These will be considered normal characteristics and not construed as defects. Additionally, claims due to cuts, burns, pet damage and stain from any substance or chemical will be denied. Exposure to direct sunlight, excessive heat, excessive soiling, abuse or improper cleaning will void this warranty. This warranty is valid as long as the original leather is available from the original tannery.

### **Lifetime Limited Warranty - Filling Materials in Pillows**

Serta Perfect Day & Night Upholstery warrants the filling materials used in pillows against fiber breakdown as long as you, the original purchaser, own this product. All filling materials will soften and will settle slightly with normal use and therefore, pillows must be regulated (fluffed) as regular maintenance. Should you experience abnormal fiber breakdown, Serta Perfect Day & Night Upholstery will provide replacement fiber. Serta Perfect Day & Night Upholstery holds no responsibility for labor to replace or fill pillows.

### **Lifetime Limited Warranty - Sleeper Bed Mattresses and Mechanisms, Level II and Level III**

Serta Perfect Day & Night Upholstery warrants all mattresses from loss of resiliency. Mattresses will soften with normal use and this is not considered a manufacturing defect. Serta Perfect Day & Night Upholstery warrants the mechanisms and mattresses in sleeper or sofa beds to be free from defects in materials and workmanship as long as the original purchaser owns this product. Improper handling, abuse or care of the unit will void the warranty. Never close the mechanism with sheets and/or blankets on the mattress. (For Level I sleepers, Serta Perfect Day & Night Upholstery warrants the mechanisms and mattresses in sleeper or sofa beds to be free from defects in materials and workmanship for seven years from the date of purchase.)

### **Service**

To obtain service under this lifetime limited warranty, please provide proof of purchase date, the address of the place of purchase and an explanation of the defect or problem, and return the defective product to your local Serta Perfect Day & Night Upholstery dealer where you purchased this product. If your Serta Perfect Day & Night Upholstery dealer is not available, contact Serta Perfect Day & Night Upholstery at PO Box 3750, Tualatin, OR 97062-3750, to arrange service. Freight to and from the factory on parts and returns are the customer's responsibility. If the item is considered under warranty, Serta Perfect Day & Night Upholstery at its discretion will have the option of replacing or repairing the item.

Any and all implied warranties of this product, including any implied warranty of merchantability or fitness for a particular purpose, shall be limited in duration to a period of one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation on the duration of implied warranties may not apply to you.

### **What is Not Covered**

This warranty does not apply to any condition or defect resulting from negligence, misuse, alterations, fire, improper cleaning or accidents. Do not attempt to close a sleeper unit with sheets, bedspreads, blankets, or pillows on the mattress as this can cause failure of the sleeper unit and will void sleeper warranty.

### **Warranty Conditions**

In no event shall Serta Perfect Day & Night Upholstery be liable for special, incidental or consequential damages, including property damage, lost profits, loss of use or other economic loss, nor shall its liability exceed the purchase price of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Dealers are not authorized to modify this warranty in any way. Serta Perfect Day & Night Upholstery will not be responsible for promises not contained in this warranty.

This warranty is made only for you, the original retail purchaser for personal home use, and does not extend to subsequent owners. This warranty does not cover merchandise which has been purchased second-hand, distressed or "as-is." If the product is rented or leased through an authorized Serta Perfect Day & Night Upholstery dealer, the warranty is valid for the original purchaser and is not carried forward to subsequent users.

